**ULUG Bek Rakhmatullaev**

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**Summary**

* 6+ years of experience in Information Technology as Application Engineer, QA Analyst and Software Testing Engineer in web, and client/server applications.
* Strong knowledge of the Software Development Life Cycle (SDLC).
* Extensive knowledge of QA Standards methodology, QA framework, and QA process
* Strong analytical and QA testing skills, capacity for work and diagnostic ability, gathering different kind of project requirements.
* Experienced in SQA (Software Quality Assurance) including Manual and Automated testing with tools such as, HP Quick Test Professional, Quality Center and JIRA.
* Experience with QA Methodology and QA Validations to ensure Quality Assurance and Control.
* Excellent Knowledge of Waterfall and agile models of SDLC.
* Strong Experience in Testing Client Server applications, Web application using both Manual and Automated testing tools.
* Experience using various automated testing tools like Quality Center (QC)/ALM
* Well versed with defect tracking tools Quality Center/ ALM, Bugzilla and JIRA
* Experience in testing Web Service (SOAPUI, API) for ecommerce portal.
* Worked in an agile scrum environment with lot of interaction between Business, Development and testing team.
* Strong experience with testing products with contemporary technology stacks: Web Services, API using SoapUI.
* Created test Plans, Test Scenarios, Test Cases according to Business, Functional and User Requirement Specifications and Writing Test Scripts and Reports.
* Experienced on working with Excel sheets like loading data in and out.
* Participated in bug meetings with developers to validate the severity of the bug. Manually retested the application for smoke testing and regression testing.
* Involved in regression testing, system testing, integration testing, smoke testing, performance volume, stress, and adhoc testing.
* Created test and tested Web based applications using manual and automation technique.
* Experienced in software testing which involved development of test cases, test scripts, User Acceptance Testing (UAT) and System Integration testing (SIT).
* Strong skills in Back-End testing using SQL queries generating reports to ensure data integrity.
* Excellent Verbal and Written communications.
* Exceptional ability to quickly master new concepts to applications and a team Player
* Worked closely with the developer to create, design and develop the web page using web method.

**Technical Skills:**

* Defect Tracking Tool: HP ALM/ Quality Center, Jira,
* Languages: C, C++, JAVA, SQL
* Web Technologies: XML, HTML.
* Databases: MS SQL Server, Oracle 9i/8i
* Web Services: SOAPUI, API
* Operating Systems: Windows NT/200x/XP/9x, Linux

**Professional Experience:**

**Under Armour Inc., Baltimore, MD Feb 2017 to Aug 2017**

**Software QA**

**Under Armour** is an American sports clothing and accessories company. The company is a supplier of sportswear and casual apparel. Under Amour’s global headquarters is located in Baltimore, Maryland. The project involved E-commerce implementation in Under Armour.com enabling it to sell its products online. As a QA Analyst I was involved in the testing of **GUI**, **Content Management,** **and logistic supply** chain. I also worked in Testing of search engine optimization based on Customer’s age, Location and previously purchased order also called **Intelligence Noticing**. I was also involved in **shopping cart verification and validation**. Customers should be able to add items as well as remove items. I was doing both positive and negative testing.

**Responsibilities:**

* Involved in testing of payment process which plays a vital role in the POS, sales, return, exchange, cashback, void, promotion and multiple tender option ,reviewed the POS test report and coupon authorization.
* Designed, Developed, Maintained and Documented POS Business Applications and interfaces for multiple environments.
* Drove multiple projects with different work streams towards completion of testing, defect resolution, implementation, and support in an Agile/Scrum development environment.
* Performed Manual Functional and Regression Testing.
* Created Requirements Traceability Matrices (RTM) manually.
* Performed verification and validation test manually.
* Involved in testing Web services and XML using SOAP UI. Verified the response received by updating the request XML.
* Tested computation of customer premiums, cash value and benefits using Excel functions.
* Involved in integration testing of with added features like color and size.
* Implemented SDLC for the development life cycle and followed the standard process in the application development through Agile methodology.
* Attended in daily standup status meeting for outlining goals for the day and discussion of current or potential blockers, enhancement and modification.
* Wrote test cases and Logged bugs through Jira.
* Worked on requirements for various modules covered under Retail and Global E-Commerce (POS) apps.
* Analyzed the requirements and created test plans and test cases for business process testing.
* Performed sanity and smoke testing on the system manually.
* Performed security testing manually to check whether the user gets required access privileges.
* Participated in meetings with other developers and testers on a regular basis to overcome the communication gap.
* Performed Data Driven testing of the application to determine data properties and structure.
* Performed functional testing of each module to check for its business process.
* Performed regression tests on each modules  collectively to check for functionality
* Parametrized the test by entering different sets of data using QTP
* Performed Black Box and Security Testing to verify proper processing of the applications.

**Environment:** Agile, HP ALM, JavaScript, SQL, Performance Center, Share point server 2003, MS office, Oracle (RMS), SoapUI

**Menards, Eau Claire, WI Sept 2015- Dec 2016**

**QA Analyst**

Worked on Order Management System that was part of the supply chain which plans, implements and controls the efficient, effective forward and reverse flow and storage of goods, services and related information between the point of origin and the point of consumption in order to meet customers' requirements . The Order Management System was part of the e-commerce application that was being developed for Menards’ retail website. Worked on the shopping cart application, the B2B exchange of data & online transaction processing & electronic funds transfer.

**Responsibilities:**

* Develop detailed test plans from use cases; detailed specifications etc. develop test cases for functional, Integration, System Integration Testing and User Acceptance Testing.
* Configure test environment for specific test cases, create test data, and execute automated or manual tests, document results, and update defect tracking systems.
* Used Mercury Quality Center for updating and generation of reports.
* Extensively used Mercury Quality Center, for test planning, bug tracking and reporting.
* Tested New Features and their impact on existing functionality before each release. (Agile Methodology)
* Used SEO (search engine optimization) to describe the page content, and title tag for each page.
* Reviewed the Business/ Functional/ System Requirement Specs, High Level Design Documents, Detailed Design Documents and Requirement Matrix.
* Involved in application testing with business logic as of Normal website, but has different Product Data Feed and Node structure.
* Managed and documented requirements from project inception through release.
* Extensively used Excel to create weekly, ad-hoc reports for consumer IT usage analysis.
* Worked with brand management team to revise and standardized company’s digital asset with proprietary right such as product logo, imaginary and digital content conceptualization
* Discuss website and catalogue management with site Admin along with the design team to develop new catalogues forms and matching links.
* Developed collaborative, portal, and Content Management solutions by analyzing user requirements and processes.
* Expert in understanding the root cause of the defect and overall impact on validation cycle execution.
* Create and managed SharePoint Lists using SharePoint designer.
* Monitoring test preparation activities and environment readiness.
* Responsible for daily summary email and escalation of defect analysis.
* Supervise and document all interface requirements for functional department and analyze and recommend strategies to enhance projects and coordinate with digital marketing team from conceptualization to implementation
* Performed manual testing and data integrity testing by executing SQL statements
* Worked with the stakeholders/SME’s to capture business process, functional and non-functional requirements for developing web applications
* Documented and collected data from all the completed activities for future use.
* Documented all the change management records, ongoing upgrades, fixes and approvals.
* Developed Test Plan and detailed Test Cases to perform Functionality of application in Quality Center after analyzing the Specifications Design Document
* Performed System Testing to test the overall performance of the system after integrating all the modules.
* Interacted with the stakeholders/SMEs and conducted Joint Application Development (JAD) sessions to resolve open issues
* Tested the reporting portal for different types of reports generation.
* Conducted Cross Browser Testing to check the compatibility of the Application with different Browsers
* Worked with the stakeholders/SME to capture business process, functional and non-functional requirements for developing web applications
* Performing Cross Browser, Configuration and Black Box.
* Reported Bugs to developers using Jira
* Used HP ALM / Quality Center for updating and generation of reports, AND Execution of test cases
* Providing support to technical support and help desk to analyze data and to verify the help desk tickets opened on the request of customers.

**Environment:** Jira HP ALM/Quality Center, UNIX, XML, Windows Microsoft SQL Server, Agile, SoapUI

**Walgreens Corp. Head Office, Downtown Chicago, IL Feb 2013 to Aug 2015**

**E-com / Web tester**

Walgreens Walgreen Co. also known as a WAGS is the largest drugstore chain in the United States of America. It has a portfolio of e-commerce sites Walgreens provides shoppers with a broad online selection of distinctive products and services. The project was targeted to maximize efficiency through automation, and to achieve excellence in customer care. The order management module was built to organize and track the progress of customer orders, ensuring that all steps in the process are completed on time, in correct sequence. This implementation enabled the organization to manage inventory in real-time thereby helping Walgreens to know what was selling, what was not and what to restock; capture customer data to generate mailings; special offers and loyalty programs; improve profits by providing instant reports on sales; customers, and inventory trends to keep growing the business by adding lanes, stores as well as web stores

**Responsibilities:**

* Developed and Documented Test strategy, scenarios and Test cases, test plan in accordance with the Business Requirements Documents
* Strongly participated in manual and automated testing.
* Participated in the agile development methodology, iteration and agile release process.
* Strongly participated in the web based testing using Soap UI.
* Tested web, links, buttons and different modules related to web and e-commerce.
* Worked closely with the developer to create, design and develop the web page using web method.
* Used web method for web operation to determine the value of the soap action.
* Applied numerous values and strings to convert action to the soap response during web testing.
* Used  Quality Center for tracking and reporting for Internal High Level access and also to create reports and update bug status
* Developed Web Services scripts for a Web Service call sing SOAP UI
* Functionally validated Web Services delivered in SOAP XML format as provided in document.
* Tested New Features and their impact on existing functionality before each release.
* Involved in Requirement Assessments to see if new requirements impacted existing business functionality.
* Ensured the appropriate parties review and sign-off on test cases prior to test execution
* Worked with Performance team on Load runner and performance center to validate performance of the system and analyze functionalities.
* Involved in Testing of client and Server validations.
* Developed test cases for Black box testing like GUI, Functionality Testing, System Testing and User Acceptance Testing and regression testing.
* Performed Negative testing to find how the functions and variables perform when they encounters invalid and unexpected values.
* Functional, cross-browser, cross-platform, integration, system, acceptance, regression, GUI, navigation, usability testing
* Participated in Walk through, Requirement review and Defect report meetings periodically.
* Analyzed Results with Business Analysts.
* Involved in the User Acceptance testing (UAT) to check the reliability for end user.

**Environment**: Quality Center, Java, HTML, SOA, Web services, SharePoint server Microsoft Project, Windows, Oracle

**TOYS R US, Wayne, NJ June 2011- Dec 2012**

**Project: Ecommerce & Point of sale System (POS- Touch Screen/Retail)**

**QA Analyst**

NCR Enterprise is a Multi-Store System, has been designed to cater a chain of stores using NCR as the Point of Sale (POS) system. This multi-Store System allows control and monitoring of stores in a chain, from a central location designated as the home Office. The module can also assist you in keeping track of a customer’s Purchase for marketing purposes through establishment of properties and classification. NCR has Modules like POS, Back office, System Parameters, System Setup, Deal maintenance, Registry, and order management.

Project Involves of Testing both newly developed Ecommerce web application and NCA POS (A Multi-Store System) windows application. The module can also assist you in keeping track of a customer’s Purchase for marketing purposes through establishment of properties and classification.

**Responsibilities:**

* Gathered, Developed and Documented Test scenarios and Test Plan, Test cases in accordance with the Business Requirements Documents, Functional Requirements Specification documents and use case documents.
* Participated in the agile development methodology, iteration and agile release process.
* Worked closely with the developer to create, design and develop the web page using web method.
* Used web method for web operation to determine the value of the soup action.
* Involved in Requirement Assessments to see if new requirements impacted existing business functionality
* Functional, cross-browser, cross-platform, integration, system, acceptance, regression, GUI, navigation, usability testing
* Used Issue tracker Tool Jira, Bug Reporting and Tracking for application.
* Ensured the appropriate parties review and sign-off on test cases prior to test execution
* Involved in functional, Integration and Regression and performance testing after release of each sprint.
* Performed test on the application in different scenarios after release of each sprint.
* Involved in End to End test of whole application
* Checked the data flow through the front end to backend and used SQL queries, to extract the data from database.
* Recorded the Defects in Quality Center/ALM, QTP with priorities and co-ordinate with Development team for fixing.
* Worked on MS Visual Studio Test Manager Pro
* Used Visual Studio TFS for Functional, Performance, and Bug tracking.
* Involved in the User Acceptance testing (UAT) to check the reliability for end user.
* Used SQL, Toad and PL/ SQL for data base testing.

**Environment:** Quality Center, Jira, Unix, Java, VBScript, HTML, Share point server 2003, JavaScript, SQL, Microsoft Project, Windows, Soap UI, Oracle